



# **Ironside State School Online Shops - Tuckshop and Uniform Shop**



Ironside State School provides parents an online Tuckshop and Uniform shop, delivered via the SchoolShopOnline ('SSOL') portal.

The benefits of using SSOL include:

- Easy process to order online.
- Tuckshop and uniforms are available for sale 24 hours a day, seven days a week.
- Low fees and one account for the family.
- All transactions are handled and completed in a secure environment.
- Manage your details and access all your transaction history online at any time.

The online systems are simple for parents to use and are very user friendly.

Parents can access the online shops using the latest internet browsers or smartphones.

### **Payment Method**

There are two methods of payment; eWallet and Credit/Debit cards. The eWallet offers Parents:

- One account to manage and pay for all orders for all children; and
- Zero Credit/Debit card charges

Payment via credit card incurs a merchant fee of 30 cents plus 1.5% on total transaction value.

### Support

We are there to help provide the best experience to the Co-ordinators, volunteers and parents.Contact SchoolShopOnline:support@schoolshoponline.net.auContact ISS Shops Committee:SSOLIronside@gmail.com



Ironside State School



### eWallet

- You are able to transfer money to your eWallet for a 30c fee (allow 2 days for money to register in your eWallet), and then you may use your funds to pay for the order with no extra fees. For further information refer to the information on the Uniform Shop log in screen: <a href="https://schoolshoponline.net.au/ironside//ironside/index.aspx">https://schoolshoponline.net.au/ironside//ironside/index.aspx</a> .
- Every parent who registers on SSOL is asked to tick a box if they want to create an eWallet account during the registration process. If you choose yes, an account is activated and the account number is provided. If you wish to create the account later, you can select eWallet from the menu and follow the prompts to create the account.

### Registration

The Tuckshop and Uniform shop are 2 separate databases which necessitates 2 registrations. Once you register in either the Tuckshop or Uniform Shop system, it is easy to register in the second system. E.G. If you wanted to register in the tuckshop system first, go to: <a href="https://tuckshop.schoolshoponline.net.au/ironside/index.aspx">https://tuckshop.schoolshoponline.net.au/ironside/index.aspx</a>.

• Simply register as a parent and register your children.



- Then Logout and go to the second system, in this instance the Uniform Shop <u>https://schoolshoponline.net.au/ironside//ironside/index.aspx</u>
- Choose Register Now, and in the next screen, choose Existing User, making sure that you enter your email and password EXACTLY as you have registered it in the Tuckshop database: Follow the prompts.

| 2 New Users  | Registration   | Register for an account | Add a new student |
|--|--|-------------------------|-------------------|
| If you are a new eStore user, or if you only have a Tuckshop<br>account, please register here! | Please, select if you are new user, or you have an account in other SchoolShopOnline systems |                         |                   |
| Register Now   |  | New User Existing User  |                   |

• Your family is now set up in both systems.

### SchoolShopOnline: ACN 136 874 005

Approved supplier of Department of Education and Training QLD - DETSOA-62891







## Ironside State School Tuckshop Online

Our Tuckshop online is easy to use and available 24/7.

• Manage all your family tuckshop orders in one account.

Go to  $\underline{https://tuckshop.schoolshoponline.net.au/ironside/index.aspx}$ 

- Assuming you have already registered as above, you can order immediately.
- See your child's past favourite orders in one click and reorder.
- Add comments to your order if necessary.
- Amend or cancel an order anytime right up to the meal session cut off time 8:30am.



- Prior to viewing your cart, select another date / another child and add their order to the cart also.
- Convenience of online payment via Debit/Credit card or eWallet. (note: Payment via Debit/Credit card will incur a merchant fee)
- Manage and view your transaction history online.



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Ironside State School I will keep the faith - Servabo fidem



# **Ironside State School Uniform Shop Online**

• Our eStore - Uniform online shop is available 24/7.

Go to https://schoolshoponline.net.au/ironside//ironside/index.aspx

- Assuming you have already registered as above, you can order immediately.
- Select eStore and follow the prompts.



- Add items to your cart and then check out (see images below).
- Add comments to your order if necessary especially if you have ordered Embroidery note exactly what you want embroidered on your hat / jumper.
- Choose delivery option: Pick up from the Uniform shop or Deliver to class.
- Can pre-order if item is not in stock and the item is eligible to be ordered.

|              | Ve   | ry   | eas  | y steps to<br>1. Go to<br>dashboard,                         | order on   | 2. Select the |  | student -                                   |   | 4. Check your                                    |
|--------------|--|--|------|--|--|---------------|--|---|---|--|
| PREP<br>2017 | Volation<br>Destructions<br>No. Analysis<br>Volations<br>Volations<br>No. Analysis<br>No. Analysis<br>No. Analysis | Normality<br>And Andread State<br>And Andread State<br>Andread Andread State<br>Andread Andread State<br>Andread Andread State<br>Andread Andread Andrea | Boys | click eStore<br>and select the<br>category of<br>the uniform | Teleford or other<br>The Intel Context Teleford Teleford | uniform.      | Netal Pres 521 00<br>Control Fernie<br>Select Student<br>1<br>San<br>1 | name,<br>quantity<br>and size<br>then click | Minia Reg<br>Salara ay Reg<br>Reg<br>Reg<br>Reg<br>Reg<br>Reg<br>Reg<br>Reg<br>Reg<br>Reg | shopping<br>cart and<br>price of the<br>item you |
| Girls        |  |  |      | you want<br>purchase.  | Real Proc \$2000 Real Proc \$2000                        |               |  | "add to<br>cart"                            |   | purchased<br>then<br>process                     |
| Nove 1       | SALE   |  |      |  | Reaf Proc. 55.00   |               |  |   |   | payment.   |

- Convenience of online payment via Debit/Credit card or eWallet. (note: Payment via Debit/Credit card will incur a merchant fee)
- Receive confirmation of your purchases via email.
- Manage your account and view your transactions online, at your convenience.

| Edit Account Details                              | Add/Edit Students                        | eStore Orders                          |  |
|---|--|--|--|
| Edit and add your<br>profile information<br>Enter | Add and edit<br>student details<br>Enter | View product order<br>history<br>Enter |  |
| eWallet Details                                   | Top up eWallet                           | Event Tickets                          |  |
| View eWallet<br>information                       | Top up eWallet<br>account here           | View event tickets                     |  |
| Enter   | Enter                                    | Enter                                  |  |

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